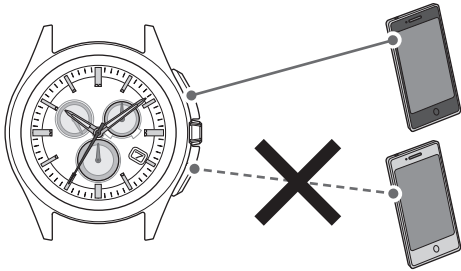
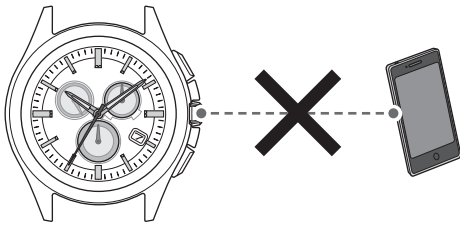


It is required to install the dedicated app "CITIZEN Bluetooth Watch" on your smartphone to connect the watch with it. Refer to below for information of connectable smartphones and the app:

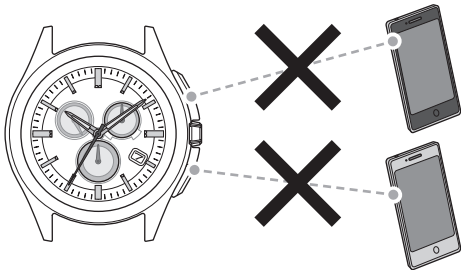
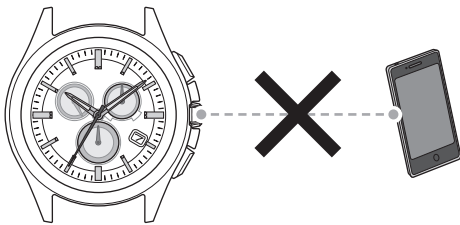
➡ "Compatible smartphones and the dedicated app" <http://www.citizenwatch-global.com/support/>

Cannot register smartphones

Case	Cannot register other smartphones <ul style="list-style-type: none"> • I cannot register my new smartphone. • I cannot register my second smartphone. • I could register two or more smartphones but I cannot now. 	Cannot register the same smartphone <ul style="list-style-type: none"> • I cannot register my smartphone again after updating its OS. • I cannot change saving destination of registration information. • I tried to register my smartphone again but I couldn't. 
	Go to	➡ "Cannot register other smartphones"

In other cases than above, try registration again.
➡ "Removing all the registration information and trying pairing (registration) again"

Cannot connect smartphones

Case	I registered and used two or more smartphones but I cannot connect the watch with them now. 	I registered and used a smartphone but I cannot connect the watch with it now. 
	Go to	➡ "Cannot connect with smartphones (1)"

In other cases such as when updating the OS of your smartphone, try registration again.
➡ "Removing all the registration information and trying pairing (registration) again"


Time/calendar of the watch is incorrect.

Case	The time and calendar of the watch is not correctly adjusted even after connected with the smartphone.
Go to	➡ "The time and calendar of the watch is not corrected even after connection"

In other cases than above, see the following:
➡ "Checking and correcting the reference position/adjusting the time and calendar manually"

Cannot register other smartphones

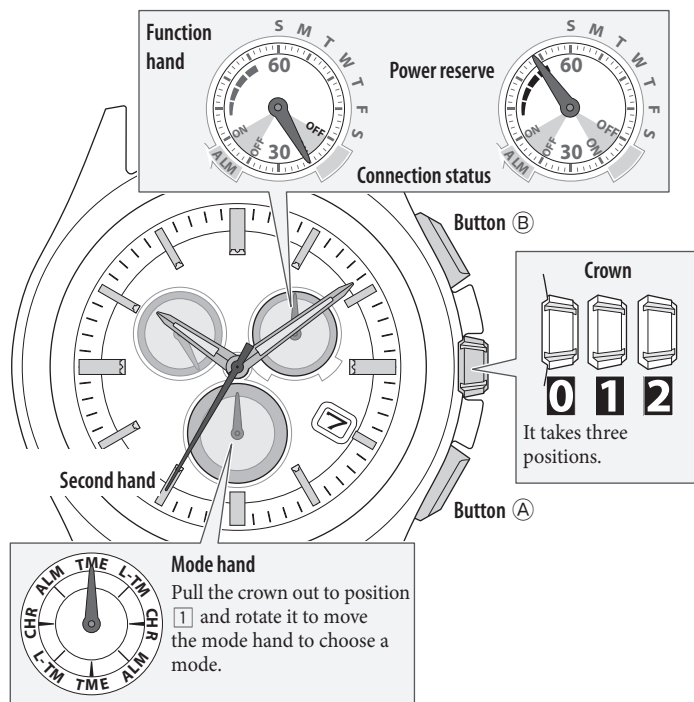
You must switch saving destination of registration information when you register two or more smartphones.


Proceed operation following step numbers below. To check the operation movie, click the icon  **Video** on the PDF.

1 Checking the power reserve




- You cannot execute operation for registration when the power reserve level of the watch is "0".



-  **1** Change the mode to [TME] or [L-TM] and push the crown in to position **0**.
- 2** Press the lower right button **A** repeatedly to make the function hand indicate power reserve.

2 Checking registration information

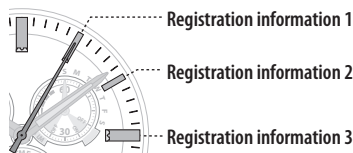
-  **1** Start the dedicated app on a smartphone which has ever been connected with the watch.
- 2** Check "Pairing info" on the app to see if any free saving destination exists or not.
 - Proceed to "Switching the saving destination of registration information" when a free saving destination exists. You must remove registration information following the next step, "Removing registration information", to make a free saving destination when no free one exists.

3 Removing registration information




-  **1** Change the mode to [TME] and pull the crown out to position **2**.

The second hand points the registration information currently chosen and the function hand indicates connection status (ON/OFF).



- 2** Rotate the crown to choose registration information to remove.
- 3** Press and hold the upper right button **B** for about 7 seconds. The second hand turns fully around and removing is finished.
- 4** Push the crown in to position **0**. The second hand and function hand return to normal indication.

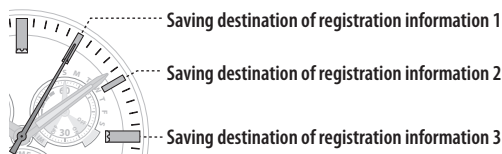
-  **5** Remove "Eco-Drive W770" from the list of registered devices in the Bluetooth setting on the smartphone.
 - When "Eco-Drive W770" cannot be seen, it has already been deleted.

4 Switching the saving destination of registration information



-  **1** Change the mode to [TME] and pull the crown out to position **2**.

The second hand points the saving destination of registration information currently chosen and the function hand indicates connection status (ON/OFF).



- 2** Rotate the crown to choose a free saving destination of registration information.
- 3** Push the crown in to position **0**. The second hand and function hand return to normal indication.



5 Checking the smartphone

Check whether Bluetooth is turned on on your smartphone.

6 Registering



1 Change the mode to [TME] or [L-TM] and push the crown in to position .

2 Start the dedicated app.

- Keep the screen of the app shown.
- Agree when a dialog appears to request your permission to use Bluetooth connection.

3 Press and release the upper right button .

The second hand points “ACT (40-second position)” and registration starts.

- The smartphone is connected when it has already been registered.

4 “Connected” appears as registration is finished.

- It may take about 20 - 30 seconds to finish registration.

The watch and the smartphone are connected as registration is finished. The function hand of the watch points “ON” of connection status and the second hand returns to normal movement.

When registration failed, remove all the registration information and try registration again following “[Removing all the registration information and trying pairing \(registration\) again](#)”.



Cannot register the same smartphone

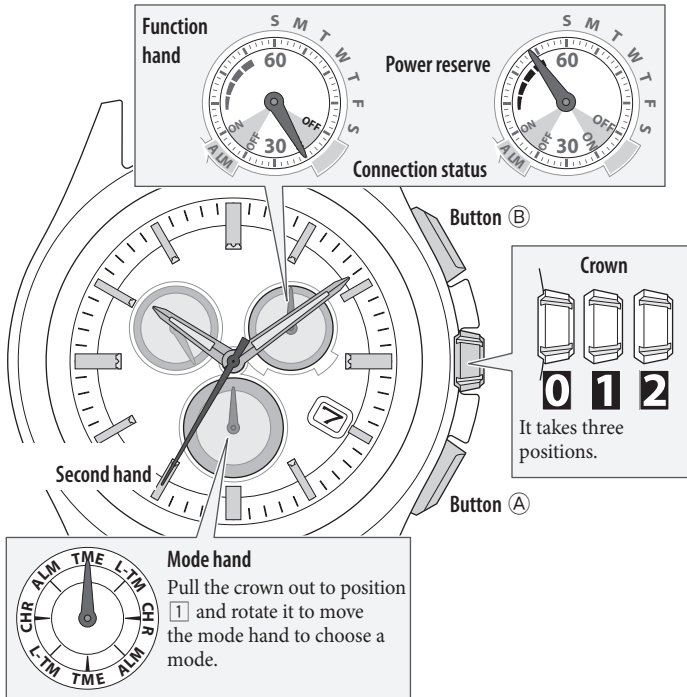
The same smartphone cannot be registered twice or more. When you change the saving destination of registration information, remove the existing one and register the phone again.


Proceed operation following step numbers below. To check the operation movie, click the icon  **Video** on the PDF.

1 Checking the power reserve

 **Video**

- You cannot execute operation for registration when the power reserve level of the watch is "0".




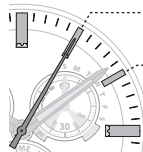

-  **1** Change the mode to [TME] or [L-TM] and push the crown in to position 0.
- 2** Press the lower right button (A) repeatedly to make the function hand indicate power reserve.

2 Checking registration information

-  **1** Start the dedicated app on a smartphone which has ever been connected with the watch.
- 2** Check "Pairing info" on the app to see saving destination of the smartphone you want to register again.


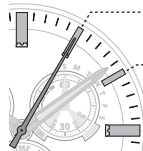
3 Removing registration information

 **Video**

-  **1** Change the mode to [TME] and pull the crown out to position 2.
The second hand points the registration information currently chosen and the function hand indicates connection status (ON/OFF).

- 2** Rotate the crown to choose registration information to remove.
- 3** Press and hold the upper right button (B) for about 7 seconds.
The second hand turns fully around and removing is finished.
- 4** Push the crown in to position 0.
The second hand and function hand return to normal indication.
-  **5** Remove "Eco-Drive W770" from the list of registered devices in the Bluetooth setting on the smartphone.
 - When "Eco-Drive W770" cannot be seen, it has already been deleted.

4 Switching the saving destination of registration information

 **Video**

-  **1** Change the mode to [TME] and pull the crown out to position 2.
The second hand points the saving destination of registration information currently chosen and the function hand indicates connection status (ON/OFF).

- 2** Rotate the crown to choose a free saving destination of registration information.
- 3** Push the crown in to position 0.
The second hand and function hand return to normal indication.

Continue to the next page



5 Checking the smartphone

Check whether Bluetooth is turned on on your smartphone.

6 Registering



1 Change the mode to [TME] or [L-TM] and push the crown in to position 0.



2 Start the dedicated app.

- Keep the screen of the app shown.
- Agree when a dialog appears to request your permission to use Bluetooth connection.



3 Press and release the upper right button (B).

The second hand points “ACT (40-second position)” and registration starts.

- The smartphone is connected when it has already been registered.



4 “Connected” appears as registration is finished.

- It may take about 20 - 30 seconds to finish registration.

The watch and the smartphone are connected as registration is finished. The function hand of the watch points “ON” of connection status and the second hand returns to normal movement.

When registration failed, remove all the registration information and try registration again following [“Removing all the registration information and trying pairing \(registration\) again”](#).




Removing all the registration information and trying pairing (registration) again

Caution

All the registration will be removed after the following steps are finished. After removing, you must execute pairing (registration) of smartphones again. Try this method when the other recovery methods were not effective.

See “Performing a clean install of the dedicated app and trying pairing (registration) again” when you cannot pair (register) the watch and the smartphone even after you try registering a few times following the steps below.

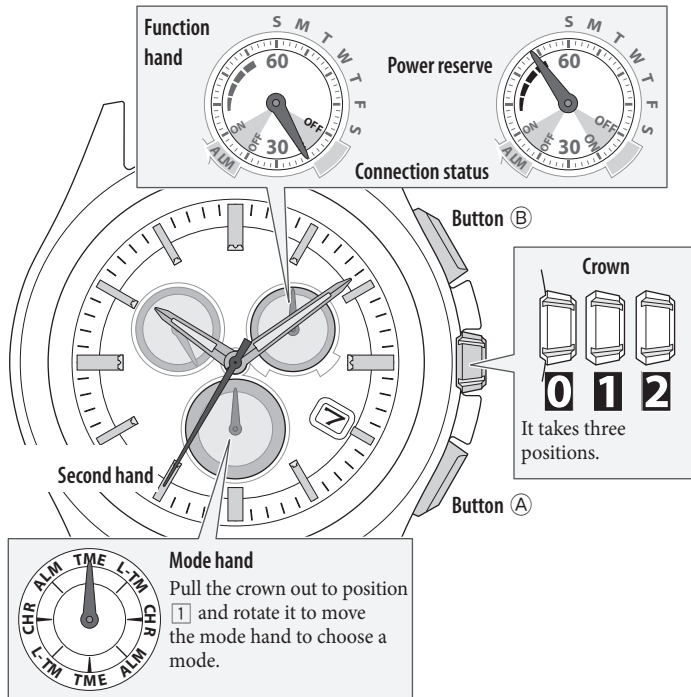
Proceed operation following step numbers below. To check the operation movie, click the icon  on the PDF.


1 Checking the power reserve



You cannot execute operation for registration when the power reserve level of the watch is “0”.

- Check also power reserve of your smartphones.



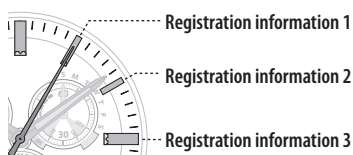
-  **1 Change the mode to [TME] or [L-TM] and push the crown in to position 0.**
- 2 Press the lower right button (A) repeatedly to make the function hand indicate power reserve.**



2 Removing registration information




-  **1 Change the mode to [TME] and pull the crown out to position 2.**

The second hand points the registration information currently chosen and the function hand indicates connection status (ON/OFF).



-  **2 Press and hold the upper right button (B) for about 7 seconds.**
The second hand turns fully around and removing is finished.
- 3 Rotate the crown to choose another registration information.**
- 4 Repeat steps 2 and 3 to remove all the registration information.**
- 5 Push the crown in to position 0 to finish the procedure.**
The second hand and function hand return to normal indication.
-  **6 Remove “Eco-Drive W770” from the list of registered devices in the Bluetooth setting on all the smartphones that have ever connected with the watch.**
 - When “Eco-Drive W770” cannot be seen, it has already been deleted.

3 Installing the app again





-  **1 Uninstall the dedicated app “CITIZEN Bluetooth Watch” from the smartphones.**
- 2 Download the dedicated app “CITIZEN Bluetooth Watch” at an app site and install it.**

4 Checking the smartphone

Check whether Bluetooth is turned on on your smartphone.

5 Registering



-  **1 Change the mode to [TME] or [L-TM] and push the crown in to position 0.**
-  **2 Start the dedicated app.**
 - Keep the screen of the app shown.
 - Agree when a dialog appears to request your permission to use Bluetooth connection.
-  **3 Press and release the upper right button (B).**
The second hand points “ACT (40-second position)” and registration starts.
 - The smartphone is connected when it has already been registered.
-  **4 “Connected” appears as registration is finished.**
 - It may take about 20 - 30 seconds to finish registration.


The watch and the smartphone are connected as registration is finished. The function hand of the watch points “ON” of connection status and the second hand returns to normal movement.



Performing a clean install of the dedicated app and trying pairing (registration) again

Caution

- All the registration information on the smartphone will be removed after the following steps are finished. After removing, you must execute pairing (registration) of smartphones again. Try this method when the other recovery methods were not effective.
- The following steps are effective for Android phones only. The operation is not required for iPhones.

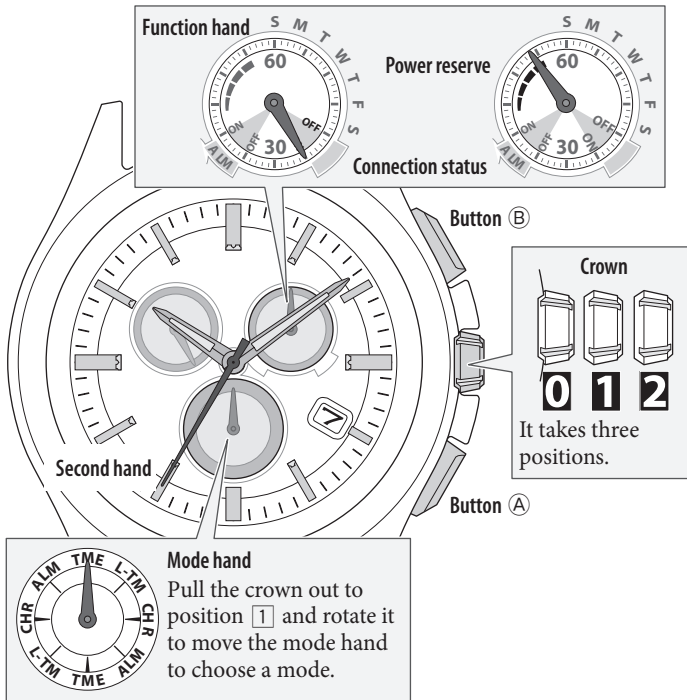
Proceed operation following step numbers below. To check the operation movie, click the icon  on the PDF.

1 Checking the power reserve

 Video

You cannot execute operation for registration when the power reserve level of the watch is "0".

- Check also power reserve of your smartphones.

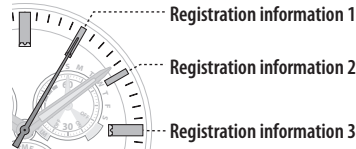


2 Removing registration information

 Video

1 Change the mode to [TME] and pull the crown out to position 2.

The second hand points the registration information currently chosen and the function hand indicates connection status (ON/OFF).



2 Press and hold the upper right button (B) for about 7 seconds. The second hand turns fully around and removing is finished.

3 Rotate the crown to choose another registration information.

4 Repeat steps 2 and 3 to remove all the registration information.

5 Push the crown in to position 0 to finish the procedure. The second hand and function hand return to normal indication.

6 Remove "Eco-Drive W770" from the list of registered devices in the Bluetooth setting on all the smartphones that have ever connected with the watch.

- When "Eco-Drive W770" cannot be seen, it has already been deleted.

1 Change the mode to [TME] or [L-TM] and push the crown in to position 0.

2 Press the lower right button (A) repeatedly to make the function hand indicate power reserve.

3 Uninstalling the app

 **1 Tap "Settings" → "Apps" → "CITIZEN" → "Storage" on the Android phone and execute "CLEAR DATA" and "CLEAR CACHE".**

- This step can be skipped when amount of the data and cache is zero.
- No "Storage" exists as a menu item depending on versions of the OS.

2 Tap "Settings" → "Apps" → "CITIZEN" on the Android phone and uninstall the dedicated app.

4 Turning off the setting of Bluetooth

Turn off Bluetooth on your Android phone.

5 Turning off the settings of "Backup my data" and "Automatic restore"

For a clean re-install of the dedicated app, change the settings of "Backup my data" and "Automatic restore" on the Android phone temporarily.

- Turn the settings back to those before after finishing pairing (registering) on step 9.

 **1 Check the settings of "Backup my data" and "Automatic restore" on the Android phone.**

- The names of the settings and ways to change them may vary depending on the models and/or OS versions of your Android phone.

2 Turn off the settings of "Backup my data" and "Automatic restore" on the Android phone.

6 Restarting the Android phone

- For the method to restart, refer to your smartphone.

7 Installing the app


 **1 Download the dedicated app "CITIZEN Bluetooth Watch" at an app site and install it.**

8 Turning on the setting of Bluetooth

Turn on Bluetooth on your Android phone.

9 Registering



 **1 Change the mode to [TME] or [L-TM] and push the crown in to position 0.**

 **2 Start the app.**

- Keep the screen of the app shown.
- Agree when a dialog appears to request your permission to use Bluetooth connection.

 **3 Press and release the upper right button (B).**

The second hand points "ACT (40-second position)" and registration starts.

- The smartphone is connected when it has already been registered.

 **4 "Connected" appears as registration is finished.**

- It may take about 20 - 30 seconds to finish registration.

The watch and the smartphone are connected as registration is finished. The function hand of the watch points "ON" of connection status and the second hand returns to normal movement.

After finishing a clean install, turn back the settings of "Backup my data" and "Automatic restore" on the Android phone to those before.



Cannot connect with smartphones (1)

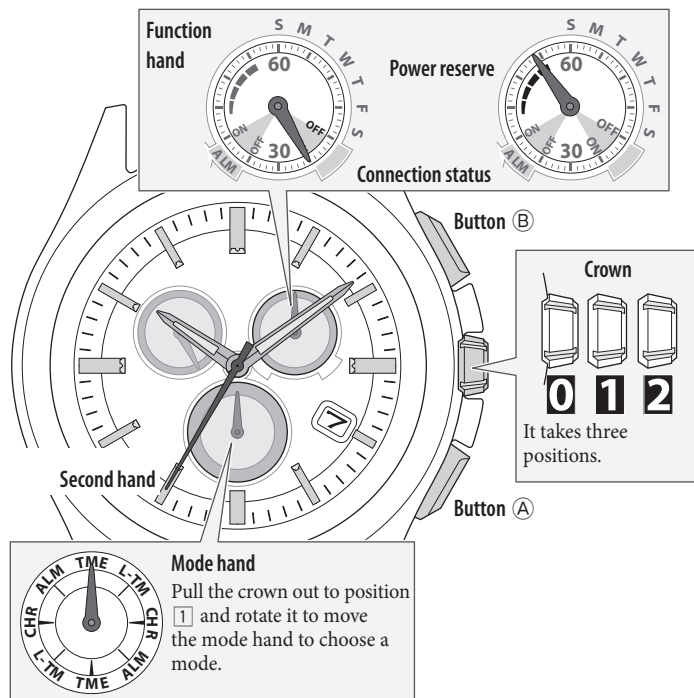
You must choose a smartphone to connect with by switching registration information saved on the watch when you register and use two or more smartphones. The watch cannot be connected with two or more smartphones at the same time.


Proceed operation following step numbers below. To check the operation movie, click the icon  **Video** on the PDF.

1 Checking the power reserve

 **Video**

You cannot connect the watch and the smartphone when the power reserve level of the watch is "0".




-  **1 Change the mode to [TME] or [L-TM] and push the crown in to position 0.**
- 2 Press the lower right button (A) repeatedly to make the function hand indicate power reserve.**

2 Checking connection environment


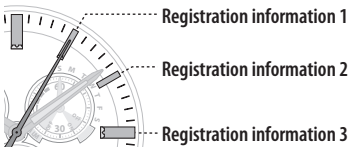
- Confirm that the distance between the watch and smartphone is within 10 m (33 feet) and no obstruction of communication exists between them.
- The watch has a limit of consecutive connection with the smartphone (normally 6 hours). Check the setting of connection time extension on the app.
- Turn on Bluetooth on your smartphone.

3 Checking registration information

-  **1 Start the dedicated app.**
- 2 Check "Pairing info" on the app to see registration information of the smartphone you want to connect with the watch.**

4 Switching registration information and connecting



 **Video**

-  **1 Change the mode of the watch to [TME] and pull the crown out to position 2.**
The second hand points the registration information currently chosen and the function hand indicates connection status (ON/OFF).
 - 2 Rotate the crown to choose registration information of the smartphone to connect with.**
- 
- 3 Push the crown in to position 0.**
 - Connection with another smartphone is disconnected.
 - 4 Press and release the upper right button (B).**
The second hand points "ACT (40-second position)" and, after connection, the function hand points "ON" of connection status.

When connection failed, remove the registration information of the smartphone to connect with and register the phone again.


5 Removing registration information


 **Video**

-  **1 Change the mode of the watch to [TME] and pull the crown out to position 2.**
The second hand points the registration information currently chosen and the function hand indicates connection status (ON/OFF).
 - 2 Rotate the crown to choose registration information to remove.**
 - 3 Press and hold the upper right button (B) for about 7 seconds.**
The second hand turns fully around and removing is finished.
 - 4 Push the crown in to position 0.**
The second hand and function hand return to normal indication.
-  **5 Remove "Eco-Drive W770" from the list of registered devices in the Bluetooth setting on the smartphone.**
 - When "Eco-Drive W770" cannot be seen, it has already been deleted.



6 Registering

 **1 Change the mode to [TME] or [L-TM] and push the crown in to position 0.**


 **2 Start the dedicated app.**

- Keep the screen of the app shown.
- Agree when a dialog appears to request your permission to use Bluetooth connection.

 **3 Press and release the upper right button (B).**

The second hand points “ACT (40-second position)” and registration starts.

- The smartphone is connected when it has already been registered.

 **4 “Connected” appears as registration is finished.**

- It may take about 20 - 30 seconds to finish registration.


The watch and the smartphone are connected as registration is finished. The function hand of the watch points “ON” of connection status and the second hand returns to normal movement.

When registration failed, remove all the registration information and try registration again following [“Removing all the registration information and trying pairing \(registration\) again”](#).



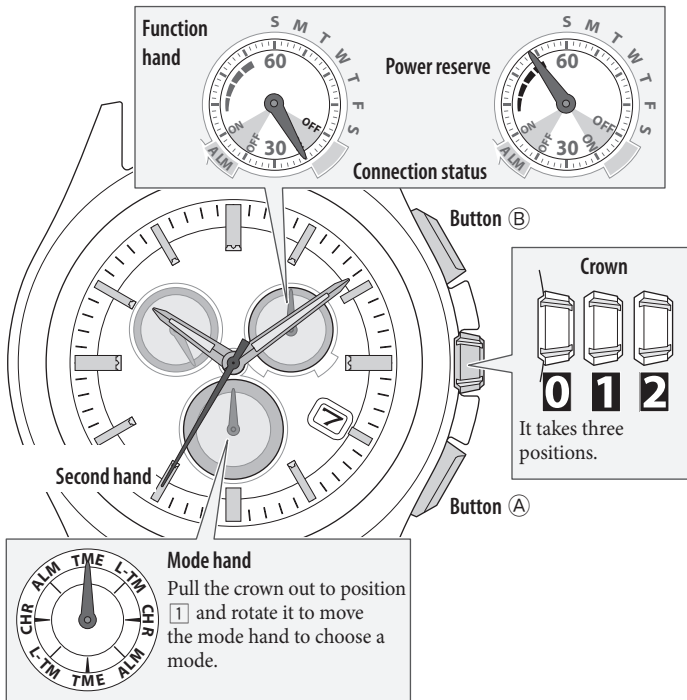
Cannot connect with smartphones (2)


Refer to this page when you register and use one smartphone.

Proceed operation following step numbers below. To check the operation movie, click the icon  Video on the PDF.

1 Checking the power reserve Video

You cannot connect the watch and the smartphone when the power reserve level of the watch is "0".



-  **1 Change the mode to [TME] or [L-TM] and push the crown in to position 0.**
- 2 Press the lower right button (A) repeatedly to make the function hand indicate power reserve.**


2 Checking connection environment

- Confirm that the distance between the watch and smartphone is within 10 m (33 feet) and no obstruction of communication exists between them.
- The watch has a limit of consecutive connection with the smartphone (normally 6 hours). Check the setting of connection time extension on the app.
- Turn on Bluetooth on your smartphone.

3 Canceling the notification indication of the watch


The second hand showing notification indication does not return to normal movement until the indication is canceled.

- The manually canceled notification cannot be shown again.

-  **1 Press and hold the lower right button (A) or the upper right button (B) for 2 seconds while notification is indicated.**
The notification indication is canceled and the second hand returns to normal movement.
 - Changing the position of the crown also cancels the notification indication.


4 Connecting Video

- The watch cannot be connected with a non-registered smartphone.


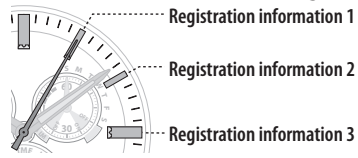
-  **1 Change the mode to [TME] and push the crown in to position 0.**
- 2 Press and release the upper right button (B).**
The second hand points "ACT (40-second position)" and, after connection, the function hand points "ON" of connection status.

When connection failed, registration information which is different from the one registered for the phone may be chosen. In that case, switch registration information and try to connect again.

5 Checking registration information

-  **1 Start the dedicated app.**
- 2 Check "Pairing info" on the app to see registration information.**


6 Switching registration information and connecting Video

-  **1 Change the mode to [TME] and pull the crown out to position 2.**
The second hand points the registration information currently chosen and the function hand indicates connection status (ON/OFF).
 - 2 Rotate the crown to choose registration information.**
- 
- 3 Push the crown in to position 0.**
 - 4 Press and release the upper right button (B).**
The second hand points "ACT (40-second position)" and, after connection, the function hand points "ON" of connection status.


When registration failed, remove all the registration information and try registration again following "[Removing all the registration information and trying pairing \(registration\) again](#)".



The time and calendar of the watch is not corrected even after connection

To make the watch receive time info during connection with the smartphone, the function must be activated on the app. Proceed operation following step numbers below. To check the operation movie, click the icon  on the PDF.

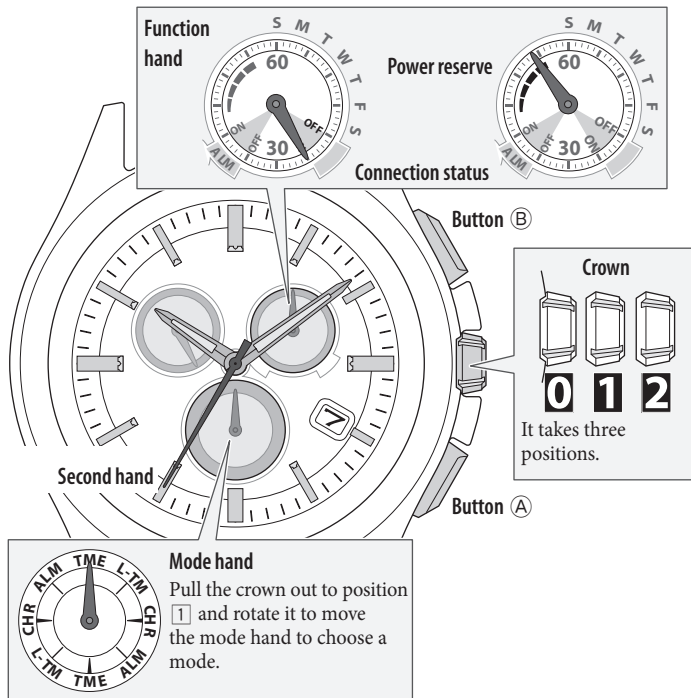
1 Checking the smartphone


-  1 Check time and calendar of the smartphone.
- 2 Start the dedicated app.
- 3 Turn on "Time Sync" on the dedicated app.

2 Checking the power reserve



You cannot connect the watch and the smartphone when the power reserve level of the watch is "0".




-  1 Change the mode to [TME] or [L-TM] and push the crown in to position 0.
- 2 Press the lower right button (A) repeatedly to make the function hand indicate power reserve.

3 Disconnecting




• Proceed to the next step if it is not connected.

-  1 Change the mode to [TME] and push the crown in to position 0.
- 2 Press and hold the upper right button (B) for 4 seconds. The second hand points "ACT (40-second position)" and, after disconnection, the function hand points "OFF" of connection status.

4 Connecting




• The watch cannot be connected with a non-registered smartphone.

-  1 Change the mode to [TME] and push the crown in to position 0.
- 2 Press and release the upper right button (B). The second hand points "ACT (40-second position)" and, after connection, the function hand points "ON" of connection status.

When the time and calendar of the watch are not corrected even after connection, remove the registration information and register the phone again.


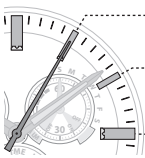

5 Checking registration information

-  1 Start the dedicated app on a smartphone which has ever been connected with the watch.
- 2 Check "Paring info" on the app to see saving destination of the smartphone you want to register again.

6 Removing registration information



Remove registration information of the smartphone used for time info reception and those not being used.

-  1 Change the mode to [TME] and pull the crown out to position 2.
- The second hand points the registration information currently chosen and the function hand indicates connection status (ON/OFF).
-  Registration information 1
Registration information 2
Registration information 3
- 2 Rotate the crown to choose registration information to remove.
- 3 Press and hold the upper right button (B) for about 7 seconds. The second hand turns fully around and removing is finished.
- 4 Rotate the crown to choose another registration information.
- 5 Repeat steps 3 and 4.
- 6 Push the crown in to position 0. The second hand and function hand return to normal indication.
-  7 Remove "Eco-Drive W770" from the list of registered devices in the Bluetooth setting on the smartphone.
 - When "Eco-Drive W770" cannot be seen, it has already been deleted.

7 Registering



1 Change the mode to [TME] or [L-TM] and push the crown in to position 0.



2 Start the dedicated app.

- Keep the screen of the app shown.
- Agree when a dialog appears to request your permission to use Bluetooth connection.



3 Press and release the upper right button (B).

The second hand points “ACT (40-second position)” and registration starts.

- The smartphone is connected when it has already been registered.



4 “Connected” appears as registration is finished.

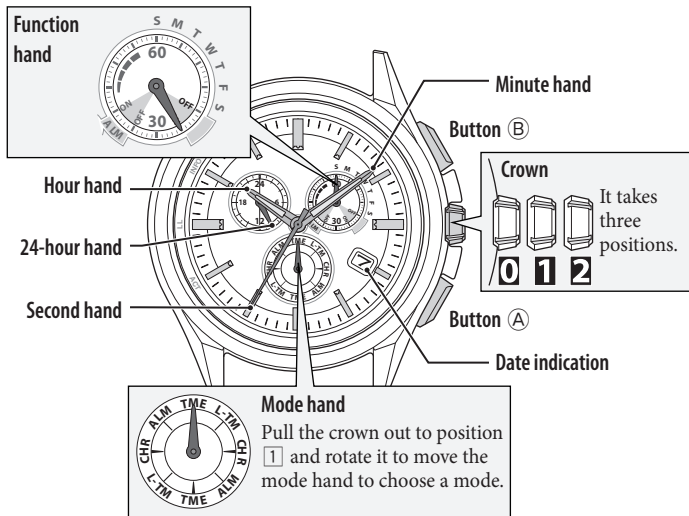
- It may take about 20 - 30 seconds to finish registration.

The watch and the smartphone are connected as registration is finished. The function hand of the watch points “ON” of connection status and the second hand returns to normal movement.



Checking and correcting the reference position/adjusting the time and calendar manually

Checking and correcting the reference position



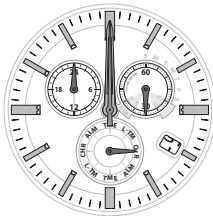
- 1 Change the mode to [CHR] and pull the crown out to position 2. The second hand moves to the current reference positions stored in memory and stops.
- 2 Press and hold the lower right button (A) for 2 seconds. The hands and indication start to move to the current reference positions stored in memory.
 - Release the button as the hands start to move.
- 3 Check the reference positions of them referring to the illustration below.

What is the reference position?

The base position of all hands and calendar to properly indicate the various functions of this watch.

- Hour, minute and second hands: 0 hour 00 minute 0 second
- 24-hour hand: "24"
- Date indication: midway between "31" and "1"
- Function hand: "30" (straight below)

Correct reference positions



Correct	Push the crown in to position 0 to finish the procedure. Set the mode to [TME] after that.
Wrong	Proceed to step 4 and correct the reference position.

- 4 Press and release the lower right button (A). The function hand slightly moves and the hand and date indication become adjustable.
- 5 Press and release the lower right button (A) repeatedly to change the hand/indication to be corrected.
 - Each time you press the button, the target changes as follows:
Function hand/date indication → **Hour/minute/24-hour hands** → **Second hand** → (back to the top)
 - The hand slightly moves when selected to show it becomes adjustable.

- 6 Rotate the crown to adjust the hand/indication.

- The hour, minute and 24-hour hands move in conjunction with one another.
- Date indication changes to the next as the function hand rotates 5 times.
- When you rotate the crown quickly a few times, the hand/indication will move continuously. To stop the rapid movement, rotate the crown in either direction.

- 7 Repeat steps 5 and 6.

- 8 Push the crown in to position 0.

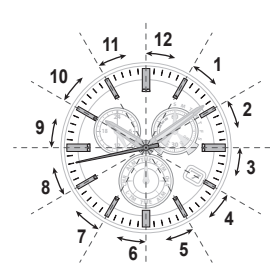
- 9 Change the mode to [TME] to finish the procedure.

Adjusting the time and calendar manually

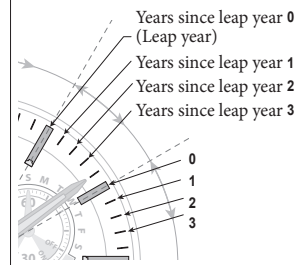
You can set the time and calendar of the [TME] mode manually.

- 1 Change the mode to [TME] and pull the crown out to position 2. The second hand points to 0 second and stops.
- 2 Press and hold the lower right button (A) for 2 seconds or more. The second hand stops at 0 second and the minute hand slightly moves.
- 3 Press and release the lower right button (A) repeatedly to change the hand/indication to be corrected.
 - Each time you press button (A), the target changes as follows:
Hour/minute → **date** → **year/month** → **day of week** → (back to the top)
 - The hand or indication slightly moves when selected to show it becomes adjustable.
- 4 Rotate the crown to adjust the hand/indication.
 - The hour, minute and 24-hour hands move in conjunction with one another.
 - Check AM/PM referring to the 24-hour hand.
 - Year and month are indicated with the second hand.

"Month" corresponds to one of the 12 zones shown in the figure below. Each number means month.



"Year" corresponds to the years since leap year and is indicated with markers in the zone of each month.



- Date indication changes to the next as the function hand rotates 5 times.
- When you rotate the crown quickly a few times, the hand/indication will move continuously. To stop the rapid movement, rotate the crown in either direction.

- 5 Repeat steps 3 and 4.

- 6 Push the crown in to position 0 in accordance with a reliable time source to finish the procedure.

